



GENERAL CONDITIONS

EXCURSIONS BY MINIBUS

1 – GENERAL

Odyssee en Val de Loire put at your disposal a comfortable, air-conditioned, soundproofed minibus with 8 seats, driven by a driver guide speaking French, English and Spanish, registered with the Ministry of Tourism.

The latter's well documented; on-board commentaries will enliven and enrich your trip.

On site visits of the monuments are guided or free following the program.

Departure guaranteed for a minimum of 2 people. Collective tours available from March 15th to October 31st.

2 – DEPARTURE AND RETURN

On booking, your driver will pick you up next to the Tourist Office and the cathedral or from your accomodation located in the town centre.

3 – RESERVATION AND PAYMENT

- It is possible to book up to the very last minute, simply by calling : 0033 (0)6 24 79 11 76 or e-mailing contact@odyssee-valde Loire.com

- Payment by Paypal or the day of the excursion, directly to the driver in cash

4 – CANCELLATION

Cancellation must be notified at least 72 hours prior to departure time. After this dead-line the booking cannot be modified and no refunds will be given. Each service started is totally due. No refunds will be given if the customer does not arrive at the hours and places of departure agreed upon.

On the other hand, Odyssee en Val de Loire has the right to cancel an excursion, before the departure time, for technical reasons such as technical problems on the minibus or unavailability of the guide. In this case no compensation can be paid to the customer.

5 – PRICES

Prices are all taxes included

Bank or Paypal fees remain at the customer's charge

Prices include :

- Pick up at your accommodation located in Orleans city centre
- Transport in a comfortable, air-conditioned, soundproofed minibus with 8 seats
- Services of the driver, who is also a trilingual guide and interpreter, registered with the Ministry of Tourism and will give tourist commentaries in the vehicle and will do the guided visits mentioned in the program.
- Car parks and tolls
- Wine tasting when they are mentioned in the program

Prices do not include :

- Entrance fees to the museums and monuments (with Odyssée en Val de Loire you will benefit from reduced prices in most monuments)
- Guided visits inside monuments when not mentioned in the program
- Meals and accommodation
- A supplementary charge of 0.80 euros per kilometre is payable for pick up points outside Orléans.

6 – INSURANCES

- Liability

Odyssée en Val de Loire licence n° 2007/24/0000490 has signed a contract of insurance with ALLIANZ Company that covers its civil professional responsibility for the transport of travellers and the organisation of excursions without an overnight stay.

- Luggage

The professional responsibility of Odyssée en Val de Loire covers the loss or destruction of luggage and object entrusted.

Luggage will be treated with the greatest care. We accept one bag per person. This bag is transported in our boot under our responsibility. Customers who desire can also take with them a travel bag, small enough to be placed under seats, inside the vehicle but under their responsibility. Our company can not be held responsible for lost, deterioration or theft of small hand luggage, clothes, cameras, souvenirs...left in the vehicles during visits.

7 – DELAYS

Departure and return times may vary due to traffic conditions.